



MGM INSTITUTE OF HEALTH SCIENCES
(Deemed to be University u/s 3 of UGC Act, 1956)
Grade 'A++' Accredited by NAAC
Sector-1, Kamothe, Navi Mumbai - 410209
Tel. No. 022-27432471, 022-27432994, 022-35202701
E-mail : registrar@mgmuh.com ; Website : www.mgmuh.com

CIRCULAR

(MGM/01/A-89/2024/34 Date: 12.02.2024)

This is with reference to Academic Council meeting (AC-48/2023) held on 12.12.2023, wherein the following resolutions/discussions were passed/done, which were perused by Board of Management (BOM-77/2024 dt.17.01.2024) and approval granted for implementation:

Resolution No. 9.1 of Academic Council (AC-48/2023): Resolved to approve:

- i. Feedback analysis report from stakeholders [Annexure-71A].
- ii. Action taken report of Feedback [Annexure-71B].
- iii. Students Satisfaction Survey Result [Annexure-71C].


Registrar B. Goel
Registrar
MGM Institute of Health Sciences
(Deemed University u/s 3 of UGC Act, 1956)
Navi Mumbai- 410 209

ENCL: As above

To (For Compliance): With a request to disseminate the above resolutions to concerned Depts./stakeholders accordingly and further necessary action.

- **University IQAC Coordinator, MGMIHS**

You are further requested to send the compliance/action taken on above resolutions within 10 days of receipt of this letter to the undersigned. Since the compliance/action taken on all decisions & discussions held during AC/BOM meetings are perused by AC/BOM members, it is necessary to send the compliance/action taken to Registrar's Office within stipulated time frame.

Certain resolutions are dynamic in nature, hence you are requested to send the "Updated compliance /action taken report" specifying the reference (Resolution) as and when any update/action is being taken.

Copy for information to :

1. Hon'ble Vice Chancellor, MGM Institute of Health Sciences, Navi Mumbai
2. Hon'ble Pro Vice Chancellor, MGM Institute of Health Sciences, Navi Mumbai
3. Hon'ble Vice Chairman, MGM Institute of Health Sciences, Navi Mumbai
4. Hon'ble Medical Director, MGM Institute of Health Sciences, Navi Mumbai
5. Dean Faculty (Medical-UG), (Medical-PG) and (Nursing & AHS), MGMIHS, Navi Mumbai
6. Deputy Registrar, MGM Institute of Health Sciences, Aurangabad

**MGM Institute of Health Sciences,
Navi Mumbai
University ATR**



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Tel 022-27432471, 022-27432994, Fax 022 - 27431094

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University IQAC

AQAR- 2022-23

Action Taken reports (ATR) on Stakeholder report

Feedback analysis and Action Taken reports (ATR) from all stakeholders were received by University IQAC, from Institutes. These were analyzed at University level. It was observed that many issues were successfully resolved at institute level. The following unresolved points were decided to be presented in Academic council – 48 meeting 12th December 2023, so that appropriate action can be taken at higher level.

MGM Medical College, Navi Mumbai

Student

- One-day gap between two consecutive papers in University Examination.
- Encouragement to participate in medical conferences
- Establishment of Placements Cell

Faculty

- More manpower is needed, teaching as well as technical for smooth functioning.
- Appraisal system & Appreciation policy, Incentives
- Weightage for performance must be Teaching (30) & Clinical services (30), Administration (20), Research (20).
- Establishing research society at college level

MGM School of Physiotherapy, Navi Mumbai

Student

- Allotment of more classrooms and laboratories
- To improve amenities in hostel
- Adequate number of washrooms
- Sanitary Pad dispenser in girl's washroom

Faculty

- Contract renewal to be done annually.
- Promotion of faculty members as per MGMIHS norms
- Upgradation of pay scale as per UGC norms.

MGM School of Physiotherapy, Navi Mumbai

Alumni

- Improving computer facilities, adequate infrastructure classrooms, washrooms
- To improve amenities in hostel

Parents

- To improve infrastructure required for the student - class rooms, laboratories
- Adequate facility for clean drinking water.



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University IQAC

Patients

- To improve patient privacy, cubicles to be made.
- Hospital Biomedical department - timely maintenance of electrotherapy equipment

MGM New Bombay College of Nursing, Navi Mumbai

Faculty

- Appointment of more teaching faculty

MGM Institute's University Department of Prosthetics & Orthotics, Navi Mumbai

Students

- As institute is located in basement area - Not proper ventilation, suffocation - difficult working environment
- Students common room

Faculty

- Store room & Store person
- Separate IQAC Room
- Two rooms used as - administrative work room, faculty room, kitchen and department library
- Basement area, its challenging for Divyang patients
- Computer facility is not sufficient.

Dr. Bhavana Junagade
University IQAC
Criterion I Incharge
MGMIHS

Dr. Rita Khadkikar
University IQAC Co-ordinator
MGMIHS

Co-ordinator
IQAC Cell
MGMIHS

Kamothe, Navi Mumbai - 410209

Dr. Shashank Dalvi
Vice Chancellor
MGMIHS

Dr. Shashank P. Dalvi
Vice Chancellor

MGM Institute of Health Sciences
Navi Mumbai - 410209

**MGM Medical College,
Navi Mumbai**



MAHATMA GANDHI MISSION
MEDICAL COLLEGE & HOSPITAL, NAVI MUMBAI

Internal Quality Assurance Cell

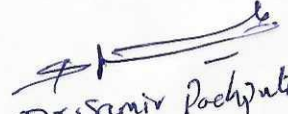
Junction of NH-4 & Sion Panvel Expressway Sector -1, Kamothe, Navi Mumbai -410 209.
Tel no – 022/27433404, 27437904, Email - mgmmciqac@gmail.com


Feedback Analysis Report- Student 2023

In an attempt to get feedback regarding their respective programs, Students of MGM Medical were approached to provide information regarding curriculum, skill development with a structured questionnaire by Google feedback forms. The feedback collected is analyzed by Medical College, Navi Mumbai IQAC, all the relevant points, suggestions and concerns of students were discussed and sent it to the respective authorities for the necessary actions. This analysed feedback is forwarded to University IQAC through MGM Medical college IQAC coordinator and Dean, MGM Medical College, Navi Mumbai. After receiving the communication from the University, the necessary changes in curriculum and at other places will be implemented.

The structured feedback & feedback analysis provided is presented below:


Dean
MGM Medical College & Hospital
Kamothe, Navi Mumbai-410209


Dr. Samir Pachpute
Member
IQAC
MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.


17/5/23
Co-ordinator
IQAC
MGM Medical College & Hospital
Kamothe, Navi Mumbai - 4

Action taken report on Feedback from Students by MGM Medical College, Navi Mumbai

<u>Feedback received from students</u>	<u>Action taken by MGM Medical College</u>
<p><u>Academics</u></p> <ul style="list-style-type: none"> • The syllabus should be taught more properly rather than leaving it on the students to cover themselves. • Teachers should come on time during the lecture, posting and SGT. • Please ask Professors to teach the SGTs postings we can't understand SR's teaching. • Maintaining proper punctuality in lectures, proper coverage of SGT topics. • Both lectures must be finished first in the morning followed by SGT. 	<ul style="list-style-type: none"> • All the lectures, practical's, SGT, and clinical postings are meticulously planned for the maximum utilization of time for imparting thorough knowledge and skills to all the students. • Experienced and senior faculties are involved in teaching. • The faculties in all the departments are highly knowledgeable and with good experience in teaching. • There is vertical and horizontal integrated teaching for some topics for better understanding and application • Points will be discussed in college council meeting with respective HODs and corrective action will be taken where is necessary.
<ul style="list-style-type: none"> • Regular classes and exams. • Portion should be reduced a bit. 	<ul style="list-style-type: none"> • Classes and exams are conducted as per NMC norms. • The Teaching schedule and lecture timetable is as per CBME guidelines. • The curriculum and syllabus is as per CBME (NMC guidelines), so the portion cannot be reduced or modified.
<ul style="list-style-type: none"> • Arrange medical conferences or workshops like BLS, suturing etc. 	<ul style="list-style-type: none"> • Conferences, workshops, Value added courses are being conducted regularly on various topics like BLS, ACLS, VAC, Ethicon Suturing & Knot tying course, Lateral Skull base Dissection Course, Temporal Bone Dissection Course, Course in Airway, Course in Fundamentals of Genetics, Surgical Anatomy of Temporal bone, larynx & trachea, Quality Management System, Introduction to Population Health Surveys, Infection control, Suture.
<ul style="list-style-type: none"> • Teachers could share the ppt with the class for later reading. 	<ul style="list-style-type: none"> • Some lecture ppt are available at university websites
<ul style="list-style-type: none"> • Overall growth of students should be always kept in the mind which can give better outcomes for themselves only. • Each subject Should be taught in simple manner and the focus should be on the basic of students are being cleared. 	<ul style="list-style-type: none"> • Mentor mentee meetings are conducted regularly and students can share their problems with their mentor and this feedback is shared regularly with college Head. • Revision/Remedial classes are held by each department as per need of students • Extra classes are being conducted for slow learners.

<ul style="list-style-type: none"> • More case-based studies should be done. There should be better feedback given for internal assessments 	<ul style="list-style-type: none"> • The revised curriculum includes ECE, AETCOM, OSPE, OSCE, CAL lab, Skill lab with more focus on skill-based training and evaluation. • There is vertical and horizontal integrated teaching for some topics for better understanding and application.
<ul style="list-style-type: none"> • Few residents and teachers are nurturing in a way that they force us to talk to patients and take histories or give instructions confidently. Other teaching faculty should also be like this so that students are confident during history taking and other patient interaction. • Some teachers need to become strict and some need to teach by their hearts, practicals should be taken in more detail and strictly, everything must be covered in the lectures as of now most of the content is being skipped. • Overall it is very good medical College. 	<ul style="list-style-type: none"> • Points will be discussed in college council meeting with respective HODs and corrective action will be taken.
<ul style="list-style-type: none"> • Requirement of faculty in medicine when dealing with family medicine hasn't been allotted yet. • Medicine neurology should be more focused on basics than localization. 	<ul style="list-style-type: none"> • Points will be discussed in college council meeting with respective HODs and corrective action will be taken where is necessary.
<p><u>Practical and Clinicals</u></p> <ul style="list-style-type: none"> • Addition of more advance technology with the usual practical study. • Clinical and practical studies are excellent. More Practical applications would be appreciated. More interactive and practical sessions. • More refined curriculum with innovative ways of teaching and more hands-on practical experience. 	<ul style="list-style-type: none"> • All the practical labs are upgraded with state of art equipment. Labs are designed for proper training of students with hands on experience. • The revised curriculum includes OSPE, OSCE, CAL lab, Skill lab with more focus on skill-based training and evaluation. • Clinical instructors, tutors and senior faculties make the practical simpler and interactive for the students.
<ul style="list-style-type: none"> • More medical programmes like symposiums, research clubs, etc. I myself was part of the team so I wanna push for making it more official in our college to help the future batches to actively take part in such events. 	<ul style="list-style-type: none"> • Planning to conduct a research conference for students. It includes hand-on training for major clinical skills case presentation, research paper presentation and quiz competition • Students are participating in Inter college academic competitions like Quiz, debates, symposiums.
<ul style="list-style-type: none"> • Clinical exposure for subjects can be developed for this particular course • Clinical and practical studies are excellent. • Clinical exposure for subjects can be developed for this particular course • More clinical orientation and more workshops available to all. • Change the stressful environment of the lab. everything else will fall into its place. 	<ul style="list-style-type: none"> • With new CBME curriculum, teaching mostly focuses on clinical and skill-based training. • Clinical videos and Lectures are also uploaded at university website. • Points will be discussed in college council meeting with respective HODs and corrective action will be taken

<ul style="list-style-type: none"> • Clinical and practical skills should be given more attention, because theory is something we can read through books as well but we just can't help ourselves out in the clinical postings due to lack of confidence in practical and clinical aspects. • Before dissection it would be beneficial if the teachers gave a sort of intro as to what the topic is and how to approach it preferably in much small groups around the cadaver as in large groups not everyone can hear and see well. 	<ul style="list-style-type: none"> • With new CBME curriculum, teaching mostly focuses on clinical and skill-based training. • The revised curriculum includes OSPE, OSCE, CAL lab, Skill lab with more focus on skill-based training and evaluation. • Clinical instructors, tutors and senior faculties make the practical simpler and interactive for the students.
<p><u>Research related</u></p> <ul style="list-style-type: none"> • There should be more scope for research and how to go about it. • Please conduct sessions to orient us into the field of research. • There should be more classes and seminars for students to learn about research. • We would like to have more research opportunities and be guided on the same. • Introduction of research and it's methods to UG students. • Guidance on how to build up cv and on research. • There should be some lectures on how to write research papers or conduct research. 	<ul style="list-style-type: none"> • Research methodology workshops are being conducted for students regularly • Incubation and innovation cell conduct various activities related to research and IPR. • Students apply for ICMR STS projects. • Workshops on writing a research proposal is conducted on a regular basis
<ul style="list-style-type: none"> • More research related activities like National conferences, Poster and oral paper presentation/competition. 	<ul style="list-style-type: none"> • Planning to conduct a research conference for students. It includes hand-on training for major clinical skills case presentation, research paper presentation and quiz competition.
<ul style="list-style-type: none"> • Apart from ICMR there aren't many Research opportunities, application time always coincides with university exams due to which submission becomes difficult. • Provide more opportunities for research projects. • There should be some orientation and introduction to research and interested students should be allowed to co investigate research by seniors so we are introduced to research properly. 	<ul style="list-style-type: none"> • Research ethics, basic research and writing research proposals to funding agencies like ICMR, DBT etc. • Students are motivated for participating in research through ICMR-STS, DBT, Ayush, NTEP, other government and Non-government agencies. • University provides seed-money for students research projects.
<ul style="list-style-type: none"> • Integrating research into the medical curriculum will provide students with opportunities to develop critical thinking skills and understand the importance of research ethics. Additionally, it will prepare them for the increasing demand for medical research in healthcare. • I feel including research as a fundamental component of a medical curriculum can provide students with essential skills and knowledge to conduct evidence-based practice and contribute to the advancement of medical knowledge. 	<ul style="list-style-type: none"> • Few topics like Research design, epidemiology, Biostatistics are conducting by community medicine. • Students are guided by faculties to take up research projects like Microbiology, Pharmacology, etc.

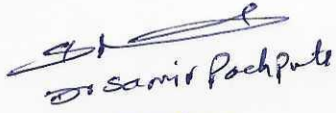
<u>Sports and Extracurricular</u>	
<ul style="list-style-type: none"> • Add more extracurricular activities, Workshops for UG students. • More exposure to non-academics, more extracurricular activity exposure • Our course lacks extracurricular activities we would appreciate if we are provided with some co-curricular activities like sports and entertainment programs • Include more extracurricular activities and we should get to know the final dates of exams two months prior it helps to prepare better. 	<ul style="list-style-type: none"> • Students council plans and conducts various sports & and cocurricular activities. • Cultural and sport festival (X-tasy) is being conducted every year for extracurricular growth of students. • Renovation of sports facilities like volley ball court, table tennis cricket ground. • Basket ball, through Ball, Kabaddi and Kho-Kho and etc. • Facilities for indoor and outdoor games are available.
<ul style="list-style-type: none"> • There must be more space for reading like especially in summer there should be an ac reading room for hostelites. 	<ul style="list-style-type: none"> • AC reading rooms are available in Library
<ul style="list-style-type: none"> • More poster making and art competitions can be included just like sports events. 	<ul style="list-style-type: none"> • Few departments like Anatomy and Community Medicine, pediatrics conduct poster making, Model making competitions for students.
<ul style="list-style-type: none"> • It'll be appreciated if the upcoming extracurricular opportunities be expressed in front of all the students, knowing about them in only a specific crowd, limits other students from grasping the opportunities. • Maybe start with organizing events and workshops including other medical colleges in our college? 	<ul style="list-style-type: none"> • Points will be discussed in college council meeting with respective HODs and corrective action will be taken.
<ul style="list-style-type: none"> • More cooperation from college for students to participate in extracurricular activities. 	<ul style="list-style-type: none"> • Students are motivated and encouraged to participate in intercollege sports and cultural activities. • Students have won prizes in intercollege sports and cultural activities. • Every year magazine is published.
<ul style="list-style-type: none"> • Would like to have an educational trip. 	<ul style="list-style-type: none"> • Educational tours are conducted every year.
<ul style="list-style-type: none"> • 7Co- Curricular activities should be included at least once in a week so that students can get time to rejuvenate themselves. 	<ul style="list-style-type: none"> • As per CBME curriculum more /specific slot has been allotted in time -table for sports and extracurricular activities on every Saturday for every batch of MBBS students. • Every month Social, cultural and community development activities are organized. • Yoga classes are conducted regularly. • On special occasion college conduct garba nights and Diwali celebration.
<u>Infrastructures and Development</u>	
<ul style="list-style-type: none"> • More importantly if u people focus on our air-condition, it will be better as our AC doesn't work properly and make us suffocate. so plz it's ours request to clear the issue of our ac at lect. Hall no. 4 quickly as urgent as possible. • A humble request to you to FIX the AC's in our lecture hall because it's really suffocating especially 	<ul style="list-style-type: none"> • All the Classrooms are made as per standard NMC norms, with spacious seating arrangement and AC in each classroom. Since there were issues with ACs in few classrooms, a complete


<p>in summers. And also, the power cut issue as it is not tolerable in summers.</p> <ul style="list-style-type: none"> • Also, the fans in all the demo rooms, practical rooms, dissection hall etc. Are faulty and some of the fans are too high up so it still feels hot. Do fix or replace them. • We especially spend many hours in the dissection hall in heat where we cannot even wipe our sweat properly due to gloves. • There should be better ventilation in all demo rooms and fans should be functional as it is impossible to sit in these rooms without adequate ventilation. 	<p>set of new cassette AC is ordered and will be installed soon in all lecture halls.</p> <ul style="list-style-type: none"> • All the Classrooms are made as per standard NMC norms, with spacious seating arrangement and AC in each classroom. Since there were issues with ACs in few classrooms, a complete set of new cassette AC is ordered and will be installed soon in all lecture halls.
<ul style="list-style-type: none"> • Washroom should be clean in hospital. • Better availability of water facilities, better OPD organisation. • Just the electricity can be considered with it constantly being cut off especially during summers. 	<ul style="list-style-type: none"> • Classroom and washrooms are being cleaned regularly by respective dept Housekeeping staff. • Drinking Water facilities are improved on each floor of medical college.
<ul style="list-style-type: none"> • Provision of liquid hand soaps in washrooms and dissection hall. • Technical issues like mic and projector problems occurring way too often please look into that. • Some of the classrooms are not cleaned often and collect dust. 	<ul style="list-style-type: none"> • Liquid hand soap are provided in wash rooms and dissection hall. • Technical issues related mic and speaker are being handled and improved for better teaching learning experience.
<ul style="list-style-type: none"> • Do increase the no of days for book issue as it is impossible to study these books in one day also they are too heavy to carry everyday just for the sake of reissuing them and avoiding fine. • Update Library with recent editions of books. 	<ul style="list-style-type: none"> • Books are issued for 7 days, except reference books. • Library is regularly updated with recent books and journals.
<p><u>Others</u></p> <ul style="list-style-type: none"> • Suggestion to reduce the lunch break time and after break, postings may be conducted • Better apparatus in hospital, helping with patient compliance, giving more challenging question papers, covering big spectrum of topics or atleast briefed about it for better knowledge and understanding, promoting research amongst students. 	<ul style="list-style-type: none"> • The Teaching schedule and lecture timetable is as per CBME guidelines. • All the lectures, practicals, SGT, and clinical postings are meticulously planned for the maximum utilization of time for imparting thorough knowledge and skills to all the students.
<ul style="list-style-type: none"> • Giving clear rules and regulations to students so that confusion is not the problem. • Set a team for proper decision making. • Overall everything is good. 	<ul style="list-style-type: none"> • Induction programmes are being conducted regularly every new batch and all the rules and regulations are explained. • Rules and regulation are included in UG and PG Log books.
<ul style="list-style-type: none"> • We have not received any kind of break between two consecutive years or any kind of summer break. A few days off is necessary to rejuvenate mind and spirit to study and learn. • Need for a vacation in May. 	<ul style="list-style-type: none"> • Vacations are given as per University and NMC norms. • Due to COVID pandemic the vacation is curtailed.

**Feedback from Students -Forwarded by Medical College IQAC to MGMIHS
IQAC for further action**

<u>Feedback received from students</u>	<u>Feedback from students Forwarded by IQAC, MGM Medical College, Navi Mumbai to MGMIHS for further action</u>
<ul style="list-style-type: none"> • Keep one day leave between two consecutive papers in University Examination. • We should be encouraged to attend and participate in medical conferences so that MGM is part of the medical College circuit and we as a college are not isolated. • Establishment of Placements Cell or small exploratory curriculum. • Monthly team (each course) meetings (hospital lab work and academics) with Student council (can be formed) and Vice Chancellor. 	<ul style="list-style-type: none"> • Forwarded by IQAC, MGM Medical College, Navi Mumbai to MGMIHS for further action.


Dean
 MGM Medical College & Hospital
 Kamothe, Navi Mumbai-410209


Member
IQAC
 MGM Medical College & Hospital
 Kamothe, Navi Mumbai - 410 209.


 17/5/23
Coordinator
IQAC
 MGM Medical College & H
 Kamothe, Navi Mumbai - 4



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MEDICAL COLLEGE & HOSPITAL, NAVI MUMBAI

Internal Quality Assurance Cell

Junction of NH-4 & Sion Panvel Expressway Sector -1, Kamothe, Navi Mumbai -410 209.
Tel no – 022/27433404, 27437904, Email - mgmmcigac@gmail.com

Feedback Analysis Report –Faculty 2023

In an attempt to get feedback regarding the curriculum, Medical College programs and courses, Infrastructure, research, faculty development program and facilities, faculties/teachers from MGM Medical College, Navi Mumbai were approached to provide information regarding curriculum, research and skill development. A structured questionnaire was given to Faculty through Google feedback forms. The feedback collected is analyzed by Medical College IQAC, all the relevant points, suggestions and concerns of Professionals were discussed and sent it to the respective authorities for the necessary actions. This analysed feedback is forwarded to University IQAC through IQAC coordinator Medical College and Dean, MGM Medical College, Navi Mumbai. After receiving the communication from the University, the changes in curriculum will be implemented.

The structured feedback & feedback analysis provided is presented below:

Dean
MGM Medical College & Hospital
Kamothe, Navi Mumbai-410209

Dr. Somvir
17/5/23

Member
IQAC

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.

17/5/23

Co-ordinator
IQAC

MGM Medical College & H
Kamothe, Navi Mumbai - 4


Action taken report on Feedback from Faculty by MGM Medical College, Navi Mumbai


Feedback received from Faculty	Action taken by Medical College, Navi Mumbai
<p><u>Faculty development and facilities for faculty related suggestions</u></p>	
<ul style="list-style-type: none"> • Time to time FDP needed to be conducted. Equal distribution of work. • As a health science institute more focus must be for students and patient care. • As research is given more weightage persons give up on their routine work like teaching and clinical work and are focused on personal development 	<ul style="list-style-type: none"> • MET cell has planned various FDP for this academic year. • Special leave is being provided for staff to attend conferences and exams etc. • Planning to have a meeting with HOD's regarding flexibility to the faculty to contribute to the department in their area of expertise relieving them to some extent from other routine. • Regular information is being provided to the faculty about call for proposal from DBT, DST and ICMR. • To enhance research, various workshops CME lectures on Research methodology, research writing, SPSS hands on training are undertaken by research cell.
<ul style="list-style-type: none"> • Faculty are the backbone of the institute. • Timely Promotion of eligible faculty. 	<ul style="list-style-type: none"> • Promotion is being given to eligible faculties as per norms and subject to availability of post.
<p><u>Improvement in infrastructure and academics</u></p> <ul style="list-style-type: none"> • Please maintain the fans, furniture and ACs in lecture halls. Please provide AC in the labs and clinical room as well. • There is need for a decent staff room with basic amenities for faculty members. 	<ul style="list-style-type: none"> • All the Classrooms are made as per standard NMC norms, with spacious seating arrangement and AC in each classroom. Since there were issues with ACs in few classrooms, a complete set of new cassette AC is ordered and will be installed soon in all lecture halls. • Lecture halls are designed with optimum benches and AC, fans and AV arrangements. • Student feedback on faculty will be shared to the dept.
<ul style="list-style-type: none"> • Minimal Access Surgery is the future Exposure to this is minimal to residents. 	<ul style="list-style-type: none"> • Hospital clinical meet (case studies) are conducted regularly in the hospital • Cadaveric workshop is being conducted routinely by anatomy department in collaboration with Anaesthesiology, Surgery, Radiology. • Temporal Bone Dissection workshop conduct routinely by ENT Department. •
<ul style="list-style-type: none"> • Separate canteen for faculty members. • Can provide more options for good, healthy and subsidized food on campus. 	<ul style="list-style-type: none"> • A new canteen/café has been started in campus. • Healthy food and potable water are available for all.
<ul style="list-style-type: none"> • To continue to upgrade the medical equipment's & instruments in labs, See, that researchers do authentic research work. 	<ul style="list-style-type: none"> • Equipment and instruments are upgraded as per NMC NABL and NABH norms. • Our hospital is now NABH accredited, so all the clinical patient management is as per NMC and NABH guidelines. • Regular meeting is conducted with each dept regarding their requirement and other issues related to resident /PG training and evaluation.

Feedback from Faculty -Forwarded by Medical College IQAC to MGMIHS IQAC for further action

Feedback from Faculty	Forwarded by Medical College IQAC to MGMIHS IQAC for further action
<p>Faculty development and facilities for faculty related suggestions</p> <ul style="list-style-type: none"> • More manpower is needed, teaching as well as technical for smooth functioning. Only NMC required staff is available which is sufficient only for MBBS teaching. In view where we have so many additional courses this number of staffs is not enough if good quality work is to be done. In terms of workload and man power ratio, on medical college faculties, it is always considered the relative work load of medical college only, but same medical college facilities are involved with teaching and assessment of all other programs running with in the campus like BPh, Dental, BSc, MSc, Nursing, PhD. (It is like we are working for 4-5 colleges simultaneously) along with all the university and exam section work. • To have a work friendly Institute. • Appraisal system implementation • Must recognize the hard work and sincere efforts of the faculty • Incentives can motivate and a healthy competition can be created within the institute. • Weightage for performance must be Teaching (30) & Clinical services (30), Administration (20), Research (20). • Establishing research society at college level, NMC cell, remuneration to staff members for teaching other courses, revision on pay scale, release of funds to each department per year for growth of department. • Respectable increment in Salary time to time matching with inflation. • At MGM all teachers are treated the same. No appreciation or incentive for committed teachers. • Pay Scale should be at par with other Govt institutions. Pay scale to be as per UGC norms with 7th pay commission. • Consider increment in salary. • Salary should be increased for both teaching as well as non-teaching staff. • Extra remuneration per lecture should be given for taking allied courses lectures. • Appreciation policy should be in place. 	<p>The following concern raised by faculty is forwarded to MGMIHS IQAC for discussion and necessary action</p>


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Member IQAC
 MGM Medical College & Hospital
 Kamathe, Navi Mumbai - 410 209


Co-ordinator IQAC
 MGM Medical College & Hospital
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Tel no – 022/27433404, 27437904, Email - mgmmciquac@gmail.com

Feedback Analysis Report –Employers

In an attempt to get feedback regarding the curriculum, teaching, faculty, Medical College programs and courses, Infrastructure, Hostel & Mess, employers of respective students were approached to provide information regarding curriculum, research and skill development. A structured questionnaire was given to Employers through Google feedback forms. The feedback collected is analyzed by Medical College, Navi Mumbai IQAC, all the relevant points, suggestions and concerns of Employers were discussed and sent it to the respective authorities for the necessary actions. This analysed feedback is forwarded to University IQAC through Dean, MGM Medical College, Navi Mumbai. After receiving the communication from the University, the changes in curriculum will be implemented.

The structured feedback & feedback analysis provided is presented below:

Dean
MGM Medical College & Hospital
Kamothe, Navi Mumbai-410209

Dr. Somvir
Member
IQAC

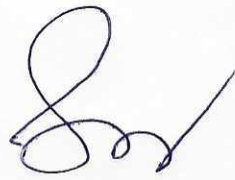
MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.

Co-ordinator
IQAC

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.

Action taken report on Feedback from Employer by MGM Medical College, Navi Mumbai

<u>Feedback received from Employer</u>	<u>Action taken by MGM Medical College, Navi Mumbai</u>
<i>additional</i> There is no any Suggestion received.	

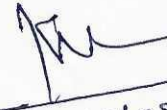


Dean
MGM Medical College & Hospital
Kamothe, Navi Mumbai-410209


Dr Sami Poehpate

**Member
IQAC**

**MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.**


17/5/25

**Coordinator
IQAC**

**MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.**



MAHATMA GANDHI MISSION
MEDICAL COLLEGE & HOSPITAL, NAVI MUMBAI

Internal Quality Assurance Cell

Junction of NH-4 & Sion Panvel Expressway Sector -1, Kamothe, Navi Mumbai -410 209.
Tel no – 022/27433404, 27437904, Email - mgmmcqiacc@gmail.com

Feedback Analysis Report -Alumni-2023

In an attempt to get feedback regarding the curriculum, teaching, research, faculty, Medical College programs and courses, Infrastructure, Alumni from MGM Medical College, Navi Mumbai were approached. A structured questionnaire was given to Alumni through Google feedback forms. The feedback collected was analyzed by Medical College IQAC, all the relevant points, suggestions and concerns of Alumni were discussed and sent it to the respective authorities for the necessary actions. This analysed feedback is forwarded to University IQAC through Dean, MGM Medical College, Navi Mumbai. After receiving the communication from the University, the changes in curriculum will be implemented.

The structured feedback & feedback analysis provided is presented below:

Dean
MGM Medical College & Hospital
Kamothe, Navi Mumbai-410209

Member
IQAC

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.

Co-ordinator
IQAC

MGM Medical College & Hos
Kamothe, Navi Mumbai - 410

Action taken report on feedback from Alumni by MGM Medical College, Navi Mumbai

Feedback received from Alumni	Action taken by MGM Medical College Navi Mumbai
<p>Research There were suggestions</p> <ul style="list-style-type: none"> • To put more stress on research and better inter departmental co operation. 	<p>Research</p> <ul style="list-style-type: none"> • The College motivates and provides all resources and facilities to students and faculties to conduct research. • There is also guidance by mentors for participating in ICMR STS, DBT, DST, and other projects. • We have Collaborated research with reputed Institutes and Colleges • Director Research shares various research opportunities for faculties and students • Regular lectures and workshops on Research methodology and statistics are being conducted for UG and PG students
<p>Academic There were suggestions</p> <ul style="list-style-type: none"> • To have visits of students to well-known Institutes. • To have Good communication between faculties and students. • To have an alumina team and placement team who coordinate with past students for campus placements • To Remove one year bond for passed out students. • To have Cooperation from all hospital staff and data collection will help in improving. • To maintain the standards achieved. • To improve Interdepartmental communication and conduct related programmes. 	<p>Academic</p> <ul style="list-style-type: none"> • The college conduct field visits for UG students • Students participate in intercollegiate competition – quiz /academic/ sports/ cultural. • Mentor-mentee programme is being implemented successfully. • We have alumina team which conducts regular meetings and events. • Suggestion to have a separate placement team is being considered and appropriate actions will be taken. • One-year bond is as per University NMC rules. • The College an Hospital works as a team and always help and support students for their Thesis and research work related to data collection. • The College always put sincere efforts to maintain the standards. • With CBME based curriculum, lots of interdepartmental interactions- Horizontal and vertical teaching is done. • ECE being conducted by in co-ordination with clinical department.

[Signature]

Dean

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410209

[Signature]
Dr. Sampat Pachpute

**Member
IQAC**

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410209

[Signature]
**Co-ordinator
IQAC**

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410209



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Feedback Analysis Report –Professionals

In an attempt to get feedback regarding the curriculum, teaching, faculty, Medical College programs and courses, Infrastructure, Hostel & Mess, Professionals/Examiners of respective students were approached to provide information regarding curriculum, research and skill development. A structured questionnaire was given to Professionals through Google feedback forms. The feedback collected is analyzed by Medical College, Navi Mumbai IQAC, all the relevant points, suggestions and concerns of Professionals were discussed and sent it to the respective authorities for the necessary actions. This analysed feedback is forwarded to University IQAC through Dean, MGM Medical College, Navi Mumbai. After receiving the communication from the University, the changes in curriculum will be implemented. The structured feedback & feedback analysis provided is presented below:

Dean

MGM Medical College & Hospital
Kamothe, Navi Mumbai -410209

**Member
IQAC**

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.

**Coordinator
IQAC**

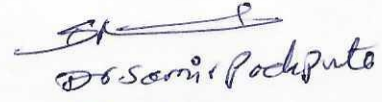
MGM Medical College
Kamothe, Navi Mumbai

**Action taken report on feedback from Professionals/Examiners by MGM
Medical College, Navi Mumbai**

Feedback received from Professionals/Examiners	Feedback from Professionals/Examiners forwarded by IQAC, MGM Medical College, Navi Mumbai to MGMIHS for further action
<p>Following suggestions and feedback were given by Examiners/Professionals:</p> <ul style="list-style-type: none"> • Adequate time needs to be given for assessment • No contact policy of examiners and parents of failed students • The examiners are all taken care properly. • Good experience as external examiner. • Most of the CBME regulations are followed. 	<p>The feedback received was considered and forwarded to MGMIHS for necessary action.</p>



Dean
MGM Medical College & Hospital
Kamothe, Navi Mumbai-410209



Member
IQAC

MGM Medical College & Hospital
Kamothe, Navi Mumbai - 410 209.



171
Co-ordinator
IQAC

MGM Medical College
Kamothe, Navi Mumbai

MGM Medical College,
Aurangabad



MGM MEDICAL COLLEGE & HOSPITAL AURANGABAD

INTERNAL QUALITY ASSUARANCE CELL

Action Taken Report Students Feedback

Based on feedback of students following measures are taken to improvise:

1. Implementation of CBME Curriculum pattern for all phases of MBBS.
2. Sensitization of faculties for implementation of CBME curriculum.
3. Students are sensitized for availability of updated text book and reference books in library and encouraged for the use of same.




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INTERNAL QUALITY ASSURANCE CELL

TEACHERS FEEDBACK ON CURRICULUM - ANALYSIS AY 2022-23

ACTION TAKEN REPORT

As per the faculty feedback on curriculum for the year 2022-23 following measures are done.

1. Inclusion of more and more student centric teaching learning methodologies to increase students participation and interest in given course.
2. Vertical and horizontal integration while preparing time table is done to give broader perspective of course to the students.
3. Part completion tests, various assignments and its record for assessing progress of students. Remedial measures for slow learners and opportunities for advanced learners are to be given.
4. Faculty and students both to be sensitized for CBME curriculum for achieving optimum academic results.
5. Inclusion of more clinical based topics including simpler, commonest clinical conditions in OPD, IPD based cases. Identification of emergencies and hands on training for BLS and resuscitation. For preclinical and Para clinical courses, emphasis to be given on PBL and ECE etc.
6. To Emphasis on research ethics, Good Clinical practice trainings workshop and training sessions to be arranged.

IQAC Coordinator



**Dean
MGM Medical College
Aurangabad**



MGM MEDICAL COLLEGE & HOSPITAL AURANGABAD

INTERNAL QUALITY ASSUARANCE CELL


ACTION TAKEN REPORT

Alumni Analysis

With 149 alumni feedback and its analysis following measures are being implemented for improvement.

1. We have started online admission process since 2017 and making it student friendly. It's a continuous process.
2. Sensitization of faculty for CBME curriculum and its critical implementation, student centric newer teaching-learning methods, faculties in facilitator's role are key factors in improvement in learning experience by the students.
3. Sensitization of faculties as well as students about various research projects. Workshops are conducted to increase the active participation of students.




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MGM School of Physiotherapy,
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MGM SCHOOL OF PHYSIOTHERAPY
Sector-1, Kamothe, Navi Mumbai – 410209

ATR on Students Feedback (2022-23)

In an attempt to strengthen the quality of teaching-learning environment and curriculum, beneficiaries of the teaching programs viz. students from MGM School of Physiotherapy were approached to provide information regarding curriculum and teaching environment. A structured questionnaire was shared with the BPT and MPT students. 352 students (326 BPT; 26MPT) gave feedback on curriculum, 1 hostel-based student (BPT) and 362 students (336 BPT and 26 MPT students) gave feedback on Infrastructure and facilities.

Summary of feedback provided by students:

Curriculum: 92.9% students reported that extent of coverage of course was satisfactory to very good. 93.7% of students reported depth of Course content was satisfactory to very good. Applicability /relevance of curriculum in real life situations were reported to be satisfactory to very good by 96.3% of students. 93.4% of students reported learning Values (in terms of Attitude, Ethics, broadening perspectives) was satisfactory to very good. 95.5% students reported learning Skills (in terms of Practical, Communication, Team work, Leadership, Research) was satisfactory to very good. 89.1% of students reported Adequacy of available practical facilities in terms of curriculum was satisfactory to very good. 96% students reported adequacy of available clinical facilities in terms of curriculum to be satisfactory to very good. 93.4% students reported relevance and adequacy of available Library books and resource material in terms of curriculum was satisfactory to very good. 94.8% of students rated University theory exam paper content with respect to curriculum coverage to be satisfactory to very good. 94.1% students reported University practical exam content and conduct with respect to curriculum coverage was satisfactory to very good. 96.1% students reported about content and conduct of various internal examinations to be satisfactory to very good. 92.9% rated the feedback system related to performance in internal examinations to be satisfactory to very good. 85.2% reported their opinion about extracurricular activities to be satisfactory to very good.

Hostel and Mess: (1 response) 100 % agreed that the hostel rooms are clean and well maintained, has good security system; Mess is clean and well maintained and Warden is approachable and helpful. 100 % disagreed that Clean drinking water is available; Hostel has adequate power supply; buildings are disabled friendly – lifts





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and ramps are placed where necessary; Toilets and washrooms are clean and properly maintained and Sanitary napkin dispenser machines are available

Campus: 48.9% students agreed that clean drinking water is available on campus. 32.3% students agreed that campus has adequate power supply. 67.9% students reported that campus has good security system. 51.6% students agreed that parking is available for students. 69.6% students agreed that campus is disabled friendly – lifts and ramps are placed where necessary. 18.2% % students reported that toilets and washrooms are clean and properly maintained. 8.6% students agreed that sanitary napkin dispenser machines are available 56.1% students agreed that canteen is clean and well maintained. 64.9% students agreed that food available in canteen nutritious and hygienically presented. 59.9% students agreed that kitchen and cutlery of canteen is clean with maintained hygiene 56.7 % students agreed that classrooms are clean and properly maintained. 34.5% students agreed that separate common rooms for boys and girls are available. 39.8% students agreed that good response is available from reception / Help desk. 87.3% students agreed that campus is green and eco-friendly.

ATR at Institutional Level:

- Students are offered greater academic flexibility by encouraging enrollment in different courses offered online through platform like Swayam to enhance application of curriculum to real life situations, local developmental needs, employability and entrepreneurship.
- To enhance student skill training following workshops were conducted like Physiotherapy in ICU: Simulation based Skill training, 3 D Analysis and Clinical biomechanics have been conducted in month of January 2023 and February 2023
- Infra structural changes have been brought about to improve facilities offered at MGM School of Physiotherapy, with the addition of a seminar room, e-learning laboratory, simulation laboratory, timely cleaning of wash rooms thrice a day and painting of all classrooms. AC unit has been installed in one classroom, for other classrooms it is in process. Additionally, Medical seminar hall and engineering classrooms (which are spacious and with AC facility) are utilized for student comfort.
- Electricity generator is installed to resolve load shedding issue.





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List of issues to be resolved at University IQAC level:

1. Allotment of more classrooms and laboratories for smooth conduction of clinical and academic training of 500 BPT and MPT students.
2. To improve basic amenities in hostel
3. Adequate facility for clean drinking water. Currently only one water cooler present in the department
4. Adequate number of washrooms for student strength of 500. Currently only 2 Girl's washroom and 1 boy's washroom available
5. Sanitary Pad dispenser to be made available in girl's washroom.

Dr. Bela Agarwal
Criterion I Incharge
MGM School of
Physiotherapy, Navi Mumbai

Dr. Shrutika Parab (PT)
IQAC Coordinator
MGM School of
Physiotherapy, Navi Mumbai

Dr. Rajani Mullerpatan
Professor Director
MGM School of
Physiotherapy, Navi Mumbai



Professor - Director
MGM School of Physiotherapy
MGMIHS, Navi Mumbai



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Action Taken Report on Faculty Feedback (2022-23)

In an attempt to strengthen the quality of teaching- learning environment and curriculum, feedback from faculty of MGM School of Physiotherapy was sought. A structured questionnaire was forwarded via email. Feedback was received from 18 faculties. A summary of the feedback is presented below:

Summary of the feedback:

- 1) **Academic Feedback:** 72.2 % faculty agreed that structure of curriculum to be logically organized. 83.3 % teachers reported that objectives are clearly defined and 83.4 % agreed that the course content is need based. 94.5 % agreed that assessment is very well correlated with syllabus and teaching learning methods. 77.7 % agreed that internal assessment is very well structured. 94.5 % faculty agreed that freedom to adopt newer strategies of teaching was provided. 72.2 % Personal interest is considered for Teaching portions allotment. 44.4 % Work assignment is allotted equally. 83.4% agreed that regular feedback and suggestions were taken for curricular changes.
- 2) **Non-Academic Feedback: Library** 72.2 % faculty agreed that relevant books are available as listed in the curriculum. 50 % agreed that latest editions of books are added regularly. 50% agreed that adequate copies of Books are stocked. 72.2 % agreed latest Journals are subscribed. 94.5% agreed that library timing is convenient
- 3) **Non Academic Feedback: infrastructure and facilities** 44.4 % faculty agreed that physical set up of the institute is conducive. 61.1 % agreed that maintenance of physical set up is satisfactory. 67.7 % agreed that equipment and supplies in the laboratory are sufficient. 38.9 % agreed that computer facilities are adequate
- 4) **General feedback: Interpersonal relationship** 83.3 % agreed that there is Team spirit & cordial work relationship amongst staff (Teaching & Administrative). 83.4 % agreed that there is a good support system amongst colleagues and from Institutional authorities as and when needed
- 5) **General feedback: Work culture & Benefits** 67.7% agreed that opportunities are provided for professional growth. 77.8 % agreed that there is established research system which appreciates and supports new ideas. 27.8 % agreed that flexibility to balance family and work life is provided. 61.1 % agreed that recognition for achievement is provided. 62.1% agreed that feedback is provided on the performance. 27.8 % agreed that remuneration is satisfactory





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ATR at Institutional Level:

To enhance teaching- learning process the following measures were adopted:

- Faculty was encouraged to adopt an inter-disciplinary and intra-disciplinary approach to learning.
- Based on student strength and requirements as defined by Maharashtra State Occupational Therapy and Physiotherapy Council, 421 books have been added to the library and additional journals have been provided. Online journals are made available for referencing. Plagiarism software is available in the library for scrutinizing master's dissertation and research project reports.
- 2 Faculty members are supported by MGM Institute of Health Sciences to attend "MOOCS 25.0" Two-week online program to learn managing online classes and Co-creating MOOC to integrate it in the conventional way of teaching organized by Teaching learning centre, Ramanujan College, University of Delhi.
- 3 faculty members were granted registration fees for 7th Annual Conference organized by Society of Indian Physiotherapists
- 10 Faculty members were encouraged and guided to publish research papers, which resulted in 17 papers published in peer reviewed journals in 2022-23.
- Total 12 Faculty members have been permitted to enroll for in service PhD program; 1 for academic year 2016-17, 2 for academic year 2021-22 and 9 for academic year 2022-23. (3 faculties are enrolled for Health Professional Educational)
- Faculty lunch was organized for team building among faculty members.

List of issues to be resolved at University IQAC level

- Contract renewal to be done annually.
- Promotion of faculty members after completing the requirements for higher academic positions.
- Salary Increment to be done annually and upgradation of pay scale as per UGC norms.

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Criterion I Incharge
MGM School of Physiotherapy,
Navi Mumbai

Dr. Shrutika Parab (PT)
IQAC Coordinator
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Dr. Rajani Mullerpatan
Professor Director
MGM School of Physiotherapy,
Navi Mumbai
Professor - Director
MGM School of Physiotherapy
MGMIHS, Navi Mumbai





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ATR on Feedback from Alumni (2022-2023)

MGM School of Physiotherapy obtains feedback from the alumni of the institute who are stakeholders of the profession in an attempt to introduce improvements in curriculum design and strengthen the curriculum further. Suggestions and ideas communicated by the alumni were received and were considered during curricular revision. Feedback was received from 17 alumni (16 BPT; 1MPT)

Summary of feedback provided by the Alumni:

- 1. Academic Feedback** 100 % reported that Curriculum and Syllabus adequacy was good to very good and was relevant for future plans. 100 % reported that Laboratory and clinical Hands on Skill development was satisfactory to very good. 100 % reported that Guidance and cooperation from Faculty was good to very good. 100 % reported that Teaching – learning methods used by faculty was good to very good. 100 % reported that Communication skills was good to very good. 95.1% reported that Working as a team member was satisfactory to very good. 95.1% reported that development of leadership skills was satisfactory to very good. 100 % reported that Research skills was satisfactory to very good. 100 % reported that Planning and organizing skills was good to very good.
- 2. Non Academic Feedback** 95.1% reported that Classrooms was satisfactory to very good. 100 % reported that Laboratories & Equipment was satisfactory to very good. 77.5 % reported that Computer Facilities was satisfactory to very good. 94.1 % reported that Sports and Cultural facilities was satisfactory to very good. 94.1 % reported that Library facilities was satisfactory to very good. 100 % reported that Hostel (3 responses) was satisfactory to good. 70.6 % reported that Campus facilities (basic like water, washrooms) was satisfactory to good. 100 % reported that Your experience of Mentorship program of institute was satisfactory to very good.
- 3. General Feedback:** 95.1 % reported that overall satisfaction with the Institute as satisfactory to very good. 100 % feels proud to be associated with your institute as Alumnus. 100 % are willing to contribute for the development of the institute.





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ATR at Institutional Level:

- In order to further enhance research, clinical and academic potential of each student the following measures have been undertaken at MGM School of Physiotherapy. All students were exposed to the state of art research facilities that have been established at MGMIHS Centre of excellence: MGM Centre of Human Movement Sciences. All students were encouraged to present their work in conferences and publish in peer reviewed indexed journals. 3 manuscripts, 2 educational page have been published by 4 post graduate students and 1 BPT graduate between September 2022 to February 2023
- To enhance student training following workshops were conducted like Physiotherapy in ICU: Simulation based Skill training. 3 D Analysis and Clinical biomechanics have been conducted in month of January 2023 and February 2023
- Infra structural changes have been brought about to improve facilities offered at MGM School of Physiotherapy, with the addition of a seminar room, e-learning laboratory, simulation laboratory, timely cleaning of wash rooms thrice a day and painting of all classrooms. AC unit has been installed in one classroom, for other classrooms it is in process. Additionally, Medical seminar hall and engineering classrooms (which are spacious and with AC facility) are utilised for student comfort. Currently 4 classrooms with seating capacity of 100 with AC facility have been made available for students., however dedicated classrooms are required for our students.
- Regular alumni meets are organised in which the alumni interact with BPT and MPT graduate students sharing their knowledge and experience in the field of Physiotherapy.

List of issues to be resolved at University IQAC level:

- Improving computer facilities, adequate infrastructure classrooms, washrooms for strength of 500 BPT and MPT students.
- To improve basic amenities in hostel


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Dr. Rajani Mullerpatan
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ATR on Feedback from Employers (2022-2023)

In an attempt to get feedback from employers, strengths and weakness of the curriculum and skills of students graduating from MGM School of Physiotherapy, Navi Mumbai, employers of MGM School of Physiotherapy alumni students were approached. A structured questionnaire was provided to each employer. Feedback was sought from 01 employer with whom 1 of our undergraduate graduate students was employed.

A summary of the feedback is presented below:

The employer reported that the knowledge base of student, practical hands on skills; communication skills readiness to learn and innovate; accountability; optimum use of organizational resources was very good. The employer reported that working as part of team; planning and organization skills; leadership quality; contribution to organizational goals; participation in research endeavors; maintenance of appropriate workplace relationships was good. Time management skills of the students' needs improvement.

ATR at Institutional Level:

Although good feedback was received from professionals, to further improve skills of students from MGM School of Physiotherapy, Navi Mumbai.

- Innovative and learning methods are practised to inculcate better understanding among students.
- Community postings, Industrial visits, Clinical postings and case presentations are started from Semester I, to increase clinical exposure and better understanding of theoretical knowledge.
- Time management, presentation and communication skills are being emphasized by introducing graded assessment of the same during case presentation and practical's session
- Ethical ways of practicing Physiotherapy have been emphasized during academics and clinical sessions.

List of issues to be resolved at University IQAC level: **None**

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ATR on Feedback from Professionals (2022-2023)

In an attempt to get feedback from professionals, strengths and weakness of the curriculum and skills of students graduating from MGM School of Physiotherapy, Navi Mumbai, experts in Physiotherapy (undergraduate and post graduate teachers from various colleges, who served as external examiners during MGMIHS University Examination) were approached. A structured questionnaire was provided to each examiner. Feedback was received from 22 examiners. A summary of the feedback is presented below:

Summary of the feedback:

All examiners reported that theory syllabus, practical syllabus, topic wise mark distribution, practical performance of students, logistic arrangement for examiners, internal assessment system, university examination- theory and practical paper pattern & CAP system was to be good to very good.

ATR at Institutional Level:

Although good feedback was received from professionals, to further increase transparency and uniformity in the examination system, following measures are taken

- Objective Structured Practical/Clinical examination was included in both the BPT and MPT programs
- Checklists were prepared for each OSPE/OSCE stations.
- Copyrights have been received for OSPE of Human Physiology practical course. Copyrights for OSPE of Human Anatomy practical course will be achieved.
- In order to improve performance in theory, practice question banks are provided to students for improving writing skills. Supervised tutorials were conducted to enhance practical skills.
- Students were engaged in doubt solving tutorials to promote one-on-one discussion and enhance learning environment.

- List of issues to be resolved at University IQAC level: None

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IQAC Coordinator
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Dr. Rajani Mullerpatan
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MGM School of Physiotherapy

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STUDENT'S FEEDBACK ON CURRICULUM ATR

YEAR 2022-23 (Sept 2022 – March 2023)


Sr. No.	Problems Reported	Action taken
1.	Extend of course coverage	<ol style="list-style-type: none">1. Students are being kept busy with 9am-4pm continuous lectures with each lecture adjusted to 45 mins for early completion of syllabus.2. Class incharges are instructed to monitor the everyday schedule of the students.3. PGs are involved in teaching basic topics for BPT students which will indirectly improve the PGs teaching skills and help them practice their soft skills.4. CCAs/ Assignments/Presentations and SCMs are scheduled every month which will be monitored by the scheduled staff so as to revise the topic and solve doubts.5. Students are sent to IIRC Dept & Photography deptt of JNEC Campus, ChhSambhajinagar for Practical exposure to Medical device innovation & IPR and 2- D motion Capture subjects.6. Workshops and CMEs are conducted in line with Curriculum.
2.	Depth of course content	<ol style="list-style-type: none">1. The class incharges was advised to enlighten the students about the syllabus for each CBCS Pattern semester at the time of induction program at the start of each Semester.2. Revisions in Curriculum are reported to students when Resolutions of Academic meeting is passed.
3.	Learning values	<ol style="list-style-type: none">1. Field trips are implemented for subjects like EVS, Public health, Device innovation & IPR.2. Students are encouraged to participate in Device innovation competitions at Institutional and National levels like E-Medha, Anveshan, etc. & students have won prizes at institutional level.3. Students was involved/ participate in more NSS activities.
4.	Learning skills	<ol style="list-style-type: none">1. Involvement of students in more research and



		<p>innovationrelated activities and conferences.</p> <ol style="list-style-type: none"> 2. Students are involved in Paper publications, patents and copyrights publishing. Ms Shruti Ramekar has filed for patents. 3. Group discussionsare conducted to inculcate leadership and team- work skills. 4. Out postings are introduced for Interns, Final years & MPT students. 5. Students was being involved in organizing committees for Physiotherapy Day activities due to be conducted on 8thSeptember 2022&Paralympic Day Activities.
5.	Availability of clinical facilities in terms of curriculum	<ol style="list-style-type: none"> 1. Postings for 1st& 2nd BPT students. 2. Case discussions and presentations was being conducted in front of the patient/ bedside. 3. 3rd year & 4th year year students are involved in assessment, treatment planning and treatment so as to improve their clinical skills.
7.	Relevance and adequate availability of reference books and study materials in Library	<ol style="list-style-type: none"> 1. Books & journals in library are updated timely so that students don't face shortage of books. 2. Regular updation of Question papers in the Libraryof the recent exams so that it can be referred in future. 3. Computer facilities are given in Library.
8.	Opinion on extracurricular activities.	<ol style="list-style-type: none"> 1. Extracurricular and sports activities is being planned as per exam schedules. 2. Students are encouraged to participate in Intercollege Sports activities. 3. Sports Field postings are allocated to Interns as well as they are sent to World School for treating pediatric patients. 4. Saturday has been allocated for extra-curricular activities that help in Student's all- round development where students have fun activities like Zumba, Yoga, Creative sessions, etc. 5. Various Medical/ Physiotherapyday events was being planned such that students are involved in various programs like model making, quizzes, debates, etc. 6. Student participation is encouraged in conferences to present scientific papers. 7. Leadership & Entrepreneurial skills are promoted through CME conducted on Personality development programs and Start ups and research development lectures.




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STUDENT FEEDBACK - FACULTY'S EVALUATION ATR

YEAR 2022-23 (Sept 2022 – March 2023)

Sr. No.	Problems Reported	Action taken
1.	Preparation of teaching session by teacher, Improving Knowledge base, Provide information about recent advances & Design SCMs.	<ol style="list-style-type: none">1. Staff was enrolled in a FDPs with sponsorships from University.2. Staffs are encouraged to attend workshops to upgrade their knowledge3. New staff have been registered on SWAYYAM app to upgradation of knowledge as well for self-learning.4. Tie up with IIRC Dept & Photography dept of JNEC Campus, ChhSambhajinagar has been done for Practical exposure to Medical device innovation & IPR and 2- D motion Capture subjects for better facilities.5. Staff are encouraged to apply for fellowships and exchange programs for better understanding of topics.
2.	Ability of Teacher to involve students in teaching session & use different teaching methods.	<ol style="list-style-type: none">1. Different Student Centric Methods (SCM) have been implemented regularly to improve learning experience and better understanding of concepts.




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FACULTY FEEDBACK ATR

YEAR 2022-23 (Sept 2022 – March 2023)

Sr. No.	Problems Reported	Action Taken
1.	Computer facilities	1. Senior faculties are allotted personal Desktop computer facility based on their job demands.
2.	Availability of latest editions of books and journals	1. Books in library was updated timely so that students don't face shortage of books. 2. Recent editions of books were added. 3. Google sheets were circulated to each staff to fill the required books and journals by the Library committee.
3.	Maintenance of Physical set of Institute & Sufficient equipment supplies in Laboratory	1. Based on the needs of Practical portion, equipments were added to Laboratory as well as outcome measures pertaining to Departmental research were also purchased and added to the Department.
4.	Others	1. Staff are encouraged to take part in innovation competitions, patents & copyright filing, conferences, Fellowship programs, etc.




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PROFESSIONAL FEEDBACK ATR

YEAR 2022-23 (Sept 2022 – March 2023)

Sr. No.	Problems Reported	Action taken
1.	Student's overall performance (Theory- CAP, Practical & Viva)	<ol style="list-style-type: none">1. Student Centric Method (SCM) was adopted in Teaching to understand the concepts and to understand OSPE pattern.2. More Practical Handson sessions was adopted.3. Case presentations, journal presentations and seminar discussions were taken during clinical hours in OPD- IPD to enhance clinical learning.4. More workshops on recent advances and curricular based treatment approaches were conducted like PNF Workshop, Manual therapy5. Remedial classes were taken for students with weak academic performance.




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ALUMNI FEEDBACK ATR

YEAR 2022-23 (Sept 2022 – March 2023)

Sr. No.	Issues reported	Solutions
1.	Improve Hands on Skill development	1. Workshop series on treatment approaches are being conducted like PNF workshop, Pain science education, .
2.	Use of Teaching-learning methods by Faculty	1. Faculties have undergone Faculty Development Program on pedagogy skills which has been sponsored by University. 2. New staff have been registered on SWAYYAM app to upgradation of knowledge as well for self-learning. 3. Staff are encouraged to take part in innovation competitions, patents & copyright filing, conferences, Fellowship programs, etc.
3.	Development of Professional soft skills (Leadership skills, Communication skills, Research skills)	1. Extracurricular and sports activities is being planned as per exam schedules. 2. Students are encouraged to participate in Intercollege Sports activities. 3. Students are involved in Paper publications, patents and copyrights publishing. Ms Shruti Ramekar has filed for patents. 4. Sports Field postings are allocated to Interns as well as they are sent to World School for treating pediatric patients. 5. Saturday has been allocated for extra-curricular activities that help in Student's all- round development where students have fun activities like Zumba, Yoga, Creative sessions, etc. 6. Various Medical/ Physiotherapy day events was being planned such that students are involved in various programs like model making, quizzes, debates, etc. 7. Student participation is encouraged in conferences to present scientific papers. 8. Leadership & Entrepreneurial skills are promoted through CME conducted on Personality development programs and Start ups and research development lectures.
4.	Research skills	1. Webinars are being arranged by eminent researchers for faculty and students to improve research skills.




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		<ol style="list-style-type: none"> 2. Plan for a research lab is being implemented. 3. Various types of research like Reviews, Case reports, etc have been introduced for research publications and students are also being made aware and involved in these researches.
5.	Library facilities	<ol style="list-style-type: none"> 1. New books are added every year. 2. Recent editions of books are being added. 3. Library hours have been added to weekly time-table. 4. Question papers are been updated in the library after each exam for future reference. 5. Book Banks, PPTs, E- journals are being uploaded regularly to maintain database.
6.	Sports & Cultural facilities	<ol style="list-style-type: none"> 1. Students was encouraged to participate in committees of 'MGM Paralympics 2.0' was conducted in December 2022. 'Paralympics' was being organized for special children and disabled people of all age groups to include them in the society. Students were also a part of the organizing team to improve their management skills. 2. Cultural programs were organized on relevant days. 3. Students are sent to participate in Intercollegiate Sports tournaments.



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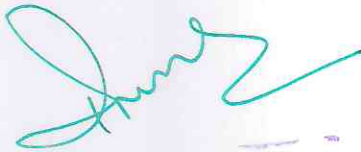
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EMPLOYER FEEDBACK ATR

YEAR 2022-23 (Sept 2022 – March 2023)

Sr. No.	Problems Reported	Solutions
1.	Readiness to learn and innovate	<ol style="list-style-type: none">1. Workshops on Treatment approaches are introduced.2. Out-postings in reputed rehabilitation centres was being introduced for Interns &MPT students through Saksham/World school Pediatric OPD services to have better exposure as well as Sports MPT students were sent to Nanavati Hospital, Mumbai and Abhinav Bindra Targetting Performance for training.
2.	Planning and organizational skills.	<ol style="list-style-type: none">1. Students are involved in assessment and treatment process (planning and execution of treatment) so as to have better clinical experience in treating patients.2. Students are involved in the various committees of academic and nonacademic events to improve their Planning and organizational skills.




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IMPACT ANALYSIS


YEAR 2022-23 (Sept 2022 – March 2023)

Sr. No.	Problem	Action taken	Impact
1.	Learning values	<ol style="list-style-type: none">1. Field trips are implemented for subjects like EVS, Public health, Device innovation & IPR.2. Students are encouraged to participate in Device innovation competitions at Institutional and National levels like E- Medha, Anveshan, etc. & students have won prizes at institutional level.3. Students was involved/participate in more NSS activities.4. Students are involved in Paper publications, patents and copyrights publishing. Ms Shruti Ramekar has filed for patents and received certification from German Government.5. Students are encouraged to participate in Intercollege Sports activities.	<ol style="list-style-type: none">1. Students understood the concept of Innovation Research development.2. Entrepreneurial skills are developed.3. Students are winning prizes at Intercollege competitions held at Chh. Sambhajinagar Campus in Innovation and Conferences like PHYZION 2023, ICPT 2023, etc.
2.	Learning skills	<ol style="list-style-type: none">1. Involvement of students in more research and innovation related activities and	<ol style="list-style-type: none">1. Students were enlightened about the various communication skills,



		<p>conferences.</p> <ol style="list-style-type: none"> 2. Group discussions are conducted to inculcate leadership and team- work skills. 3. Out postings are introduced for Interns, Final years & MPT students. 4. Students was being involved in organizing committees for Physiotherapy Day activities due to be conducted on 8th September 2022 & Paralympics 2.0 Activities. 5. Saturday has been allocated for extra-curricular activities that help in Student's all-round development where students have fun activities like Zumba, Yoga, Creative sessions, etc. 	<p>leadership skills and maintained proper discipline as well as were enlightened about community problems and showed empathy.</p> <ol style="list-style-type: none"> 2. Students overall development is targeted.
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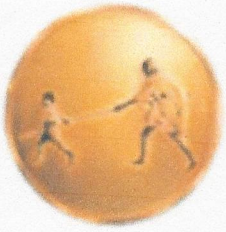



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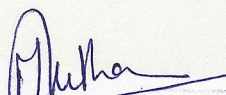
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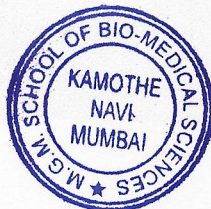
Student Feedback Action Taken Report (2022-23)




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I - Curricular aspect

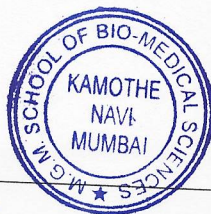
Action taken:

The traditional healthcare care education system does not cater to the expectations of all stakeholders of health education. While it tries to bring about parity in output, the rigid system fails on many counts at the input level. With the ever-changing scenario, arises the need for an innovative education practices. MGMSBS has already adopted the CBCS pattern of curriculum as per the University Grants Commission (UGC) initiative, to bring equity, efficiency and excellence in the Higher Education System. MGMSBS has taken the proactive lead in bringing about the academic reform of introducing CBCS semester wise pattern for existing UG, PG & PhD courses.

Looking at the specific remarks in the feedback taken below is the action taken,

- we have got books approved particularly for MSc Clinical Nutrition and Optometry students in the library.
- with regards to the external internship, there already exist a provision as approved in our BOM that students can pursue 50% internship in external institutes / laboratories, subject to the institute following the rules as set by MGMIHS. In addition, our MSc student are also posted in the MGM sister concern hospitals like, MGM Vashi, MGM Belapur and MGM Kalamboli routinely.
- To cater to the increased number of student and the courses post implementation of the CBCS curriculum, we have tried to recruit minimum one coordinator per program at MGMSBS, NM.
- MGM SBS caters to the lower economic strata of the student and looking at their financial status we had taken the initiative of providing basic stipend to the UG Interns, but that was not approved by the BOM.
- Any departmental complaint received by the students or interns are directly forwarded to the Dean, Medical college and hospital for resolution

During COVID majority of the conferences were in an online format, but now there are a lot of conferences and workshops being conducted by various institutes. We are encouraging our students to participate in various such activities like conferences, seminars, workshops, poster presentations, paper presentations etc. and also participate in inter and intra college fest. Some of the students have shown interest toward implementing holistic learning and such students are motivated to participate in value based workshops to develop an all-round personality of the students.





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B) Students feedback on the teaching faculty


Action taken:

Most of the students have appreciated the ability of taking tests and assignments after the sessions. More than 55% students feel that, the teacher's internal assessment process was good. But 5-6% of them feel improvements in the process of internal assessment. Therefore, it is recommended to the teachers to improve the process of internal assessment of the student. Feedback and Guidance play a vital role in the development of students learning process. It was found that, over 50% students were satisfied with feedback and guidance by the teachers for their evaluation. It was observed that, over 60% students feel the overall ratings of the teacher was good. There is a scope for further improvement here and hence it is recommended to the teachers to enhance their overall effectiveness.

MGM SBSNM Academic 2 - Faculty (For Department) Sep 22 to March 23

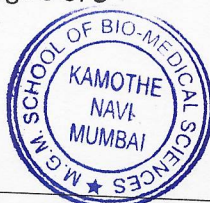
Action taken

Many students have appreciated the teaching learning atmosphere at college. MGMSBS, has appointed full time coordinators for OTAT & MRIT program which has resolved the student issues related to teaching learning.


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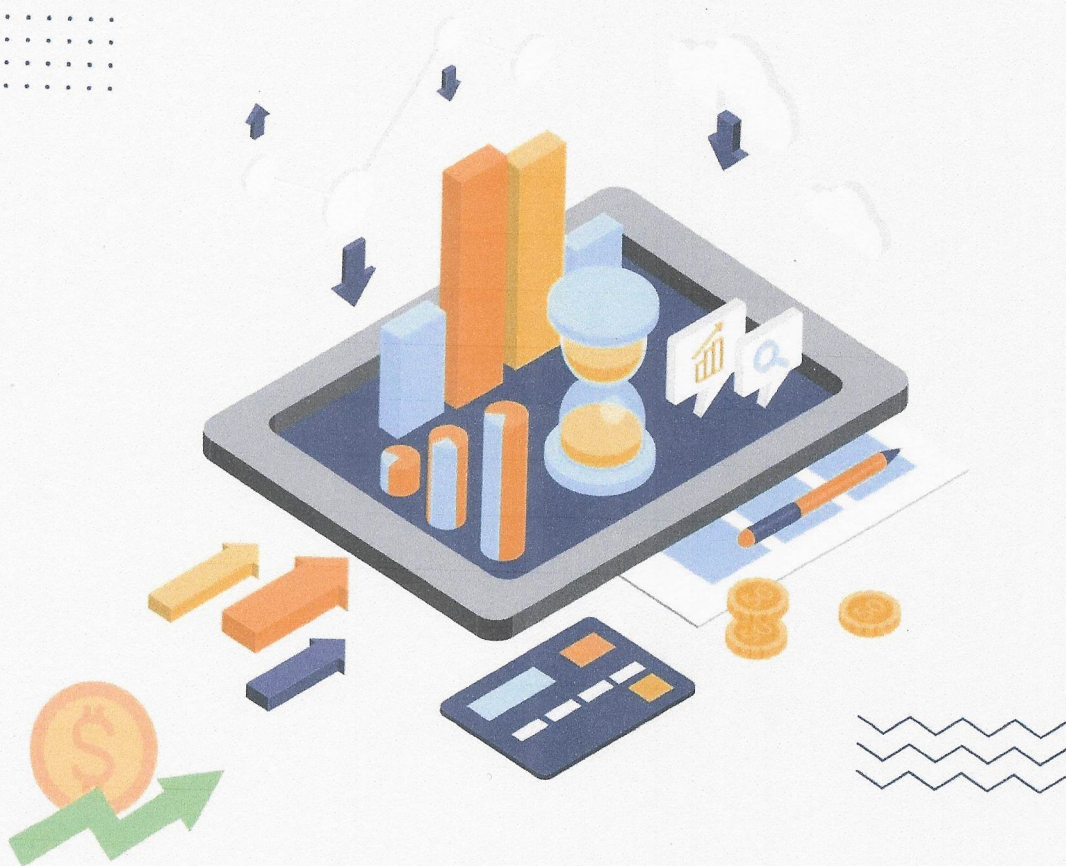
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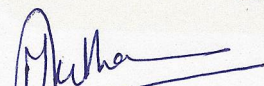
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Faculty Feedback Action Taken Report (2022-23)

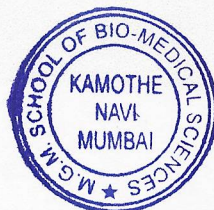


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Faculty Feedback ATR Report for the Academic Year 22-23

In order to support the overall development of the institution, the feedback gathered from 18 participants at MGM School of Biomedical Sciences provided valuable insights into various aspects of the institute, including academic, non-academic, infrastructure, and general feedback. This report aims to comprehensively analyze the responses and highlight key findings.

Feedback was collected in online mode through google forms.

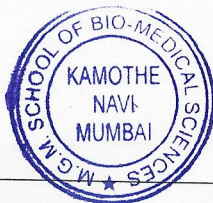
- A) Academic Feedback
- B) Non-Academic Feedback
- C) General Feedback
- D) Work culture and benefits Feedback

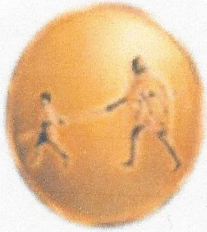
Action taken

Plans for additional infrastructure and facilities to accommodate the increasing student population are actively being pursued.

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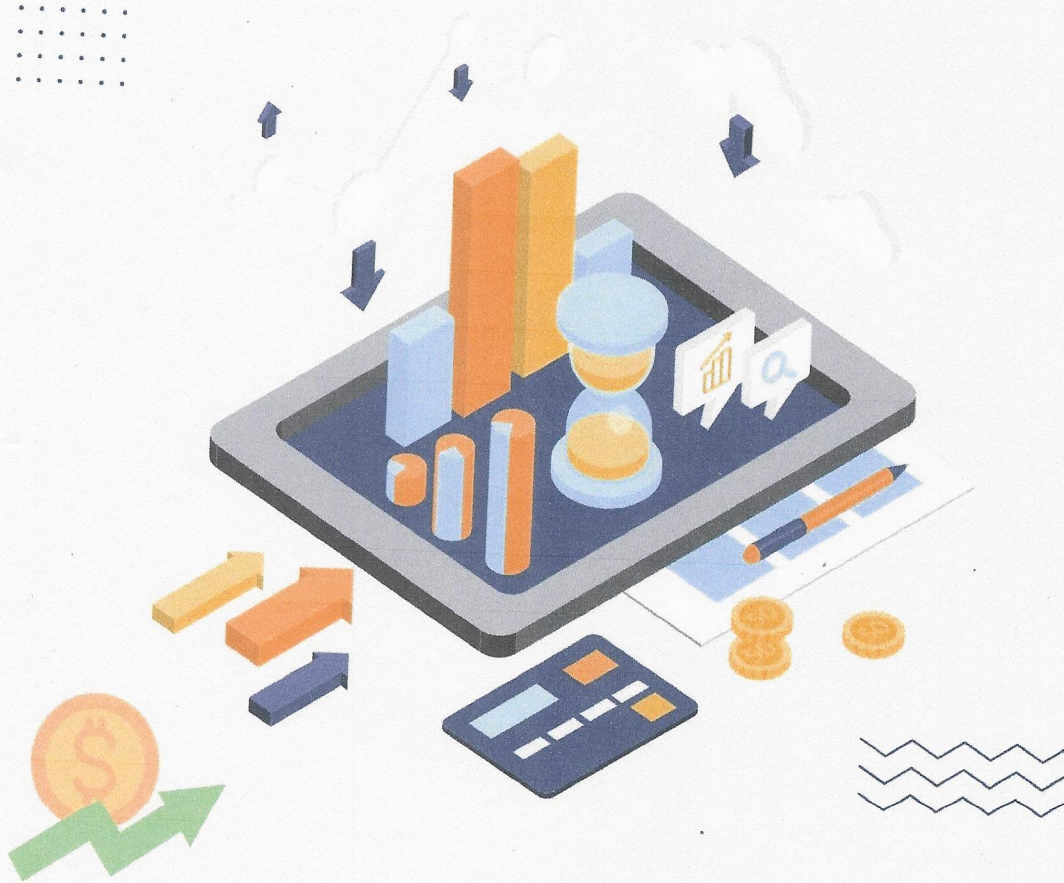
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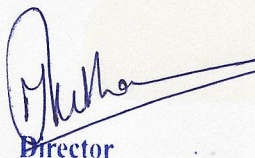




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Alumni Feedback Action Taken Report (2022-23)

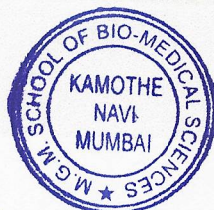



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Alumni Feedback ATR Report for the Academic Year 22-23

The MGM SBSNM Alumni Feedback Form for 2023 received responses from 93 alumni, providing valuable insights into their experiences and opinions regarding their alma mater. The respondents include a diverse group of alumni with various degrees and qualifications from different batches. The majority fall within the age range of 22 to 30 years. The alumni are associated with different institutions under the MGM umbrella, with the School of Biomedical Sciences in Navi Mumbai being the most represented.

Feedback was collected in online mode through google forms.

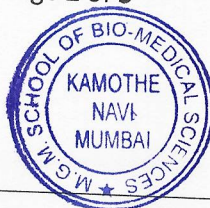
- A) Academic Feedback
- B) Non-Academic Feedback
- C) General Feedback

Action taken

The valuable feedback provided by the MGM SBSNM alumni has been instrumental in shaping and enhancing various aspects of the institute. The administration acknowledges the insights provided and is committed to continuous improvement. Here are the key actions taken in response to the feedback:

1. Academic Enhancement:

- Curriculum and Syllabus: The curriculum and syllabus are being reviewed to address the specific concerns raised by alumni and to fine tune them as per the NEP 2020 policy.
- Hands-on Skill Development: The institute is actively working on strengthening hands-on skill development programs in both laboratories and clinical settings. This includes collaborating with industry partners for practical training opportunities.





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- Guidance and Cooperation: The positive feedback regarding guidance and cooperation from faculty members is encouraging. Efforts are underway to maintain and further improve these aspects through ongoing faculty development programs.

2. Non-Academic Improvements:

The successful mentorship program will continue, and efforts are being made to expand it further. Regular assessments and feedback mechanisms are in place to ensure the effectiveness of the mentorship initiative.


3. General Institutional Enhancements:

The administration is committed to maintaining and exceeding the level of satisfaction expressed by alumni. Regular surveys and open forums are being organized to gather ongoing feedback for continuous improvement.

4. Continuous Feedback Mechanism:

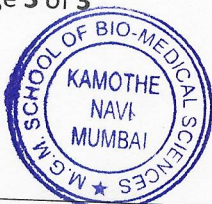
A systematic and continuous feedback mechanism is being established to gather real-time insights from alumni. Regular surveys, alumni interaction, and online platforms are being utilized to maintain an open line of communication.

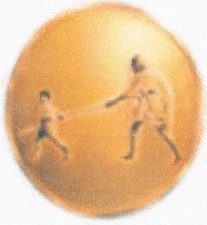
The actions taken are aligned with the institute's commitment to providing a holistic and enriching educational experience. The administration appreciates the constructive feedback from alumni and remains dedicated to creating an environment that fosters excellence, growth, and pride among its alumni community.


Director

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Employer Feedback Action Taken Report (2022-23)

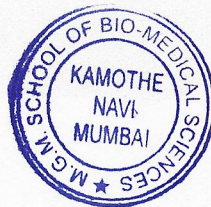


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Employer Feedback ATR Report for the Academic Year 22-23

Action Taken Report

The institute acknowledges the feedback and is committed to continuous improvement. Actionable steps include:

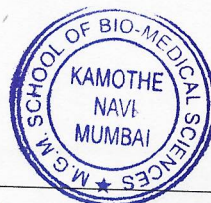
- Enhancing practical exposure through increased lab sessions and workshops.
- Strengthening specific skills through targeted training programs.
- Collaborating with industry experts for more insightful lectures and hands-on experiences.
- Exploring opportunities for internships with payment options.
- Maintaining a strong focus on communication, teamwork, and leadership skills development.

The MGM School of Biomedical Sciences appreciates the valuable input from employers, recognizing it as a crucial aspect of maintaining and enhancing the quality of education and preparing students for successful careers in their respective fields. The institute remains committed to continuous improvement and looks forward to further collaboration with employers for mutual growth and success.


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STUDENT'S FEEDBACK ON CURRICULUM ATR


YEAR 2022-23

Sr. No.	Problems Reported	Action taken
1.	Extend of course coverage	<ol style="list-style-type: none">1. Lecture sessions will be conducted for 45 mins to maintain Student's concentration as well as complete syllabus on time.2. Saturdays will be dedicated for extracurricular activities like aerobics, yoga, trekking, creative skills (craft, drawing)3. Efforts are taken to focus on more practical based learning.4. Arrangement of camps and student out postings for from V Sem AHS onwards for exposure in Community PT based subjects5. PGs will be involved in teaching topics for AHS students in OPD & classrooms in subjects like Anatomy, Physiology, Biochemistry, Microbiology, Parhology.6. Class incharges are instructed to monitor the everyday lecture schedule and attendance of the students and post it in Parents Whats app group.
2.	Depth of course content	<ol style="list-style-type: none">1. Regular updation to students about the approved revisions in CBCS Syllabus especially VI Sem AHS.2. Students will be involved in more research related activities, inter college competitions and physiotherapy conferences.
3.	Learning values	<ol style="list-style-type: none">1. Academic schedule & tentative exam schedule will be provided at the beginning of academic year.2. Involvement of students in NSS activities
4.	Learning skills	


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		<ol style="list-style-type: none"> 1. Academic schedule & tentative exam schedule will be provided at the beginning of academic year. 2. Student participation should be encouraged in Extracurricular and sports activities in the college as well as in Inter-college events. 3. Various Medical events will be planned in correlation with the curriculum as well as Student participation will be encouraged so that students can find its applicability in real life situations.
5.	Availability of clinical facilities in terms of curriculum	<ol style="list-style-type: none"> 1. Case discussions and Presentations was being conducted in front of the patient/ bedside. 2. Regular Practical OPD posting schedule have to be applied for I - IV SEM AHS CBCS students for certain hours in a week as per the hours mentioned in the curriculum for Basic skills in Patient care.
7.	Relevance and adequate availability of reference books and study materials in Library	<ol style="list-style-type: none"> 1. Books & journals in library are updated so that students don't face shortage of books. 2. Regular updation of Question papers in the Library of the recent exams so that it can be referred in future. 3. Computer facilities are given in Library.


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FACULTY FEEDBACK ATR

YEAR 2022-23

Sr. No.	Problems Reported	Action Taken
1.	Computer facilities	1. Senior faculties are allotted personal Desktop computer facility based on their job demands.
2.	Availability of latest editions of books and journals	1. Books In library was updated timely so that students don't face shortage of books. 2. Recent editions of books were added. 3. Google sheets were circulated to each staff to fill the required books and journals by the Library committee. 4. Regular Feedback will be taken from the subject incharge & class coordinator regarding addition of new books, adequate number of books, latest edition books,
3.	Maintenance of Physical set of Institute & Sufficient equipment supplies in Laboratory	1. Based on the needs of Practical portion, Equipments were added to Laboratory as well as outcome measures pertaining to Departmental research were also purchased and added to the Department. Training & Usage of Student centric methods by faculty for their lectures through FDPs. 2. Each staff will be allotted certain SCMs to be completed in the given time-frame. 3. Laboratory incharges are requested to update the equipment list every year and send requisition for any required modality / equipment
4.	Others	1. Staff encouraged to take part in Innovation competitions, patents & copyright filing, conferences, Fellowship programs, etc. 2. Revisions in the syllabus are updated pertaining to the concerning class in charges.




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ALUMNI FEEDBACK ATR

YEAR 2022-23

Sr. No.	Issues reported	Solutions
1.	Improve Hands on Skill development	1. Regular updation of workshops & alumni activities in Alumni group
2.	Use of Teaching-learning methods by Faculty	1. Faculties have undergone Faculty Development Program skills which has been sponsored by University. 2. New staff have been registered on SWAYYAM app to upgradation of knowledge as well for self-learning. 3. Staff are encouraged to take part in innovation competitions, patents & copyright filing, conferences etc.
3.	Development of Professional soft skills	1. Maintenance of alumni data by the Alumni organization and the committee members will interact and connect with them regularly. 2. Regular alumni meets will be conducted. 3. Contribution of Alumni students towards institution post completion of Internship through donation of books, student observership programs, service to college as technologist in various departments.


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MGM New Bombay College of Nursing,
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MGM NEW BOMBAY COLLEGE OF NURSING

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ACADEMIC YEAR 2022-2023

ACTION TAKEN REPORT OF FEEDBACK ANALYSIS

Sr. No.	Stakeholder	Feedback on	Feedback findings	Action taken
1	Student	Curriculum	Need to have more bedside demonstration in the hospital.	As per the suggestions given by the students, the teachers are instructed in the college council meeting to focus on bedside demonstrations in the clinical area during the academic year 2022-2023.
			Need to have more students teacher interaction.	Teachers are instructed to have more interaction with the students in the classroom and in the hospital during the college council meeting.
2	Student	Campus	Classrooms and Washrooms should be cleaned on a regular basis	It was discussed in the college council meeting to inform all the housekeeping staffs to clean the washrooms & premises daily as mandatory.
			Need to have proper maintenance of the lift to ensure smooth functioning	As per the suggestions given by the students, generator is installed for the smooth functioning of the lift.
			Need of Mirror in Boy's Washroom	Mirror will be installed in the boys washroom as suggested by the students
3	Student	Hostel and mess	Need to maintain good hygienic condition in the hostel	As per the suggestions given by students, hostel committee meeting will be called for discussing the issue related to cleanliness in the hostel and is informed to the hostel warden.



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			Cold water needed to be provided in the hostel	Water Cooler is already existing on the 11 th floor. As students are shifted to 10 th floor with the effect from April 2023, water cooler is also shifted in the Sanpada Hostel.
			Need to have sanitary napkin dispenser machines in the hostel	Quotation will be taken from the vendors to install Sanitary Napkin dispenser machine in Sanpada hostel.
5	Faculty		Need to assign work equally	Will be considered in the academic planning of the Year 2023-2024.
			Appointment of more teaching faculty	The University is already informed for recruitment of required faculty.



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ATR ON ACADEMIC-01 FEEDBACK GIVEN BY STUDENTS

STUDENTS' SUGGESTIONS TO IMPROVE B.P.O PROGRAM FOR BETTER OUTCOME IN THE ACDEMIC YEAR (2022-2023).

Sl. No	Problems/Suggestions	Action taken
1	<ul style="list-style-type: none">• Students equality for everyone	<ul style="list-style-type: none">• All the students are treated equally by all faculty of the institute irrespective of their gender, religion, caste and ability but few students felt that teachers gave preferential treatment to some students, so the head of the department has instructed all the faculty to treat students with equally.
2	<ul style="list-style-type: none">• Better Infrastructure, Availability of materials, Maintenance of Machines• Require better tools• Better Infrastructure, Availability of materials, Maintenance of Machines	<ul style="list-style-type: none">• Institutes is in process of buying new tools and also doing regular maintenance of tools, equipment and machineries so the students will not face difficulties while doing their practical work. Institute has repaired hot air oven recently as it was not working.
3	<ul style="list-style-type: none">• Labs should be maintained. Proper lectures should be conducted	<ul style="list-style-type: none">• Considering labs cleanliness, institute always instructs housekeeping staff for the hygiene maintenance. In order to do the same institute has extended working hours of housekeeping staff.


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	<ul style="list-style-type: none"> • Problems for our external subject's lectures are still neglected... 	<ul style="list-style-type: none"> • The institute is focusing on external lectures as the feedback received from students, students of 2nd and 3rd year BPO are not satisfied with external subject lectures, so the H.O.D of MGMIUDPO looked into that matter and contacted personally to the concerned faculty and their heads for conducting proper lectures. • As a result, all external lectures are now happening in smooth manner without any problem.
4	<ul style="list-style-type: none"> • There should be a discussion session twice in a week about prosthesis and orthosis that are about to delivered to patient it will improve the knowledge of student as well as a better prosthesis and orthosis to patient!! 	<ul style="list-style-type: none"> • As per suggestion received from feedback institute will organize discussion session with all students about clinical aspects of Prosthetic & Orthotic devices by which all students will be benefitted. • Institute is already running brace clinics for prosthetics and orthotics cases for final year and internship students to discuss the applied devices in detail.
5	<ul style="list-style-type: none"> • The course/program needs more awareness inside the institution. 	<ul style="list-style-type: none"> • Some students noticed that, there is less awareness about the department in MGMIHS, the Institute has organized various activities for awareness of BPO program in MGM campus



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		<ul style="list-style-type: none"> Institutes also organizes various extension activities in association with other institutes, also celebrates international Prosthetics and Orthotics day for awareness of BPO field
6	<ul style="list-style-type: none"> If student approach for any queries in subject marks, then faculties must help them out and clear it out ASAP! 	<ul style="list-style-type: none"> Some students gave feedback that, their queries are not solved properly. In this regard all faculty are advised by the H.O.D that they must solve all queries of students on high priority without.
7	<ul style="list-style-type: none"> Take practice quizzes 	<ul style="list-style-type: none"> Institutes has taken initiative and H.O.D. informed all the faculty to organize quizzes and other related practice sessions after each lecture for better understanding of students.
8	<ul style="list-style-type: none"> Proper lectures should be conducted. 	<ul style="list-style-type: none"> As per the suggestions, Head of the department has instructed all the coordinators to personally supervise and maintain the timetables of lectures. H.O.D. also instructed that there may be surprise visit once or twice in week.

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NON-ACADEMIC-02

STUDENTS SUGGESTIONS & ACTION TAKEN ON FEEDBACK SUGGESTIONS OF STUDENTS TO IMPROVE MGMIHS CAMPUS IN THE ACDEMIC YEAR (2022-2023).

Sl. No	Problems/Suggestions	Action Taken
1	Cleanliness of campus, toilets and class rooms of the institute.	Regarding the cleaning of campus, toilet and class rooms the institute always instructs housekeeping staff of MGMIUDPO to maintain cleanliness of campus as much as possible for students, also as per the feedback institute will look into this matter precisely.
2	Development of sports related infrastructure and facilities	Regarding development of sports infrastructure, the sports coordinator of MGMIUDPO, Dr. Subhasish Paikray (P&O) received assurance from Sports coordinator of MGMIHS, Mr. Ramesh Kotkar that, MGMIHS is developing remaining sports facilities at MGMIHS, Navi Mumbai campus on high priority for students.
3	Facility of changing room in the institute, parking for two and four wheeler vehicles, separate common room for boys and girls	On the context of Changing room, Parking for two and four wheeler vehicles, separate boys and girls common room and on the matter of infrastructure development for students, institute is closely working with higher authorities of MGMIHS for infrastructure development.
4	Bus facility on Saturday	Regarding bus facility on Saturday, the H.O.D will discuss with the transport officer.
5	Installation of signboards for giving way to MGMIUDPO for recognition of patient and students	As per students' concern regarding security and suggestions for installation of signboards the institute has placed signboard for giving way to MGMIUDPO and for recognition of patients and students.



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6	Electricity issues.	As there is an electrical or power supply issue in department since many years, now with the support of other institutes, a generator has been installed for 24*7 power supply for all institutes within this premises.
7	Students are not satisfied with disabled friendly environment of institute	Some students are not satisfied with disabled friendly environment of institute, in this matter department will try to improve its facility for Divyang patients in Academic and Hospital section.

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SUGGESTIONS & ACTION TAKEN REPORT ON FEEDBACK GIVEN BY FACULTY

FOR IMPROVEMENT OF INSTITUTE, ACDEMIC YEAR (2022-2023)

Sl. No	Problems/Suggestions	Action Taken
1	<ul style="list-style-type: none">We need to upgrade our infrastructure for getting the admissions.	<ul style="list-style-type: none">Institute requested the higher authorities of MGMIHS for development of infrastructure of MGMIHS by which students and faculty will be benefitted and can be worked more efficiently.It will also be helpful for admissions of students for the academic year 2023-24 and so on at MGMIUDPO.The higher authorities assured that they will provide good infrastructure to the institute in near future.
2	<ul style="list-style-type: none">Increment to faculties as per the hard work and qualifications at least and give better infrastructure for proper professional growth.	<ul style="list-style-type: none">Large number of faculty discussed with the Principal of MGMIUDPO regarding pay scale and increment, she assured that she will discuss with higher authorities about this matter.

Note- There is an urgent need of a proper faculty room in which all faculty can work properly without any disturbance also which can be used as a room for viva of university practical exam. Without proper infrastructure, problems of MGMIUDPO can't be solved.

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ALUMNI SUGGESTIONS & ACTION TAKEN ON SUGGESTIONS OF ALUMNI STUDENTS
TO IMPROVE B.P.O PROGRAM IN THE ACDEMIC YEAR (2022-2023).

Sl. No	Problems	Action Taken
1	Department is mainly focusing in so much practical things .so practical equipment and machinery, tool (ex - oven, drilling machine, compressor.) and many more .so please upgrade this all and make more CRE about orthotics for basic market available orthotics device.	<ul style="list-style-type: none">• MGMIUDPO is trying its best to install new equipment at department with the support of higher authorities.• On the matter of CRE (Continuing Rehabilitation Education) since established of department organized many CRE Programs on various topic of prosthetics and orthotics, assistive technology from which students learned knowledge and gained experience about high-tech equipment which are used by many multinational companies which are active in rehabilitation field
2	Not satisfied with passing certificate there are not mentioned a grade AA ⁺ and also poor quality of passing certificate	<ul style="list-style-type: none">• As per the 2nd complain received from students regarding the quality of passing certificate and not mentioning of A⁺⁺ grade, department will write a letter to Exam section to exchange the old certificates with new certificates in which the A⁺⁺ grade mention with high quality paper.
	Keep quiz competitions on the topics regarding the subject	<ul style="list-style-type: none">• Working on the 3rd suggestion, every teacher did quiz competition after completion of every topic among students by which they can understand the topics easily.

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ACTION TAKEN REPORT ON EMPLOYER'S FEEDBACK
FOR THE ACADEMIC YEAR (2022-23)

Sl. No	Problems/Suggestions	Action Taken
1	<ul style="list-style-type: none">Need improvement in clinical skill	<ul style="list-style-type: none">Institute organizes various CREs and brace clinics to improve the clinical skills of students and to get more clinical exposureInstitute has arranged other industrial and clinic postings for benefit of students.
2	<ul style="list-style-type: none">Need improvement in communication skills	<ul style="list-style-type: none">MGMIUDPO is trying its best to improve the communication skills in studentsInstitute is in process to organize some lectures to improve communication skills in students.



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ACTION TAKEN REPORT (ATR) ON PROFESSIONAL'S FEEDBACK

FOR THE ACADEMIC YEAR (2022-23)

All the professionals are satisfied with examination conduction process of MGMIUDPO which is a constituent unit of MGMIHS.

- The department follows all the guidelines which are given by the examination section of MGMIHS throughout the academic year for smooth functioning of examination process.

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